

Important information

18th July 2020

Dear Customers,

YOUR UPCOMING SPANISH IMMERSION COURSE IN SEPTEMBER

I hope this letter finds you and your family safe and well and, like me, you are enjoying the relaxation to the necessary Covid-19 lockdown measures.

With a gradual easing of lockdown across the UK has come an end to the restrictions placed on travel by the Foreign and Commonwealth Office and the mandatory 14-day quarantine for any person currently arriving into the UK. This included a resumption in leisure air travel in July that would make possible for our Spanish Immersion course in September to continue as planned.

I have been carefully monitoring developments both in the UK and in Spain, as I was keen to continue with the course if possible. However, it is also important to me that when I do operate the course I am able to deliver an experience that I can be proud of without undue restrictions.

Having reviewed operations and new Covid-19 protocols carefully, the restrictions I would have to adopt are extensive. The impact across the activity programme as well as how I run the accommodation and afternoon activities are of such a level compared to normal that I believe I would not be able to provide the memorable experience that other students have enjoyed in the past.

I have therefore reached the difficult decision that I will not operate the course starting on the 29th of September 2020. I am ultimately doing what I think is best for our students and I hope you can understand why the course will not take place this year.

Due to the cancellation, CasaDO will pay your deposit back.

I would of course be delighted to welcome you on our Immersion Courses in 2021. In the meantime, I hope you and your loved ones are keeping safe and well.

Take good care,

Ruth Casado,
Company Director

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